MIMOTA

Technical Assistance Constituent Billing

> "In addition, we are now tracking TA assistance – something we've never done before. Those functions alone (without any of the Lending) were worth the money."
>
> **- Debora Keller , Associate Director**
> **Genesis Community Loan Fund**

With Technical Assistance* you can...

✔ Maintain all TA contact information along with relationship details

✔ Manage subsidy and funding details on all projects for which TA is provided to the constituents

✔ Record and track the number of hours of TA provided for various projects, including billable status

✔ Generate billing for constituents based on the TA provided

✔ Generate summary reports with flexible filtering options

☞ Excellent customer support
☞ Technical assistance & training
☞ Free upgrades & installation

Call us today!

800.445.3047

mimota@villagesoft.com

*The Technical Assistance module is available through a per-user pricing plan in both Microsoft Access (for small organizations) and SQL Server versions (for large organizations)

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OVERVIEW Technical Assistance - Constituent Billing is a powerful solution to track technical assistance provided by your organization and to bill your constituents for the service provided. Technical Assistance seamlessly integrates with contact management and other modules of MIMOTA and allows you to manage all TA contact information along with relationships, notes, memos, action calls, etc. Complete flexibility in design allows you to add any number of new types and define the dropdown lists.

FUNCTIONALITY Allows you to record and track all TA information including project details such as name, purpose, type, amount, etc., project specific funding/ subsidy information, and time data. You can add any number of projects for a given constituent and edit the information at any time. Flexible but easy-to-use screens allow you to easily navigate between project details and constituent information.

The system allows you to record the number of hours of TA provided to a constituent on various projects and bill variable rates based on these projects.

FLEXIBILITY Observing the diversity in the non-profit organizations in the community development and microenterprise industries, we developed a completely flexible system. The software is available both in Microsoft Access (for small and medium organizations) and SQL (for medium to large organizations) versions. Customizable fields and dropdowns allow you to seamlessly configure the software for your specific organization.